

Happy New Year!



WITHINGTON PARISH MAGAZINE

JANUARY AND FEBRUARY 2019



Hereford's finest Independent Garden Centre and Nurseries

Radway Bridge is a family owned business established in 2002 by The Pearson Family. We stock and grow a wide range of interesting and unusual plants, whatever the season.



We stock and grow wide range of interesting and unusual plants, whatever the season. A wide range of quality Garden Furniture, BBQ's and Firepits, delivery service available. A lovely range of indoor gifts, food and drink for every occasion. At Christmas we put on a real show, Christmas Tree's, Decorations, Lights, and of course Real Reindeers and Mulled Wine.



Passion, experience and good service have earned our family-run business a reputation for quality, choice and great value!

Whitestone Hereford HR1 3RX T 01432 850009

E info@radwaybridgegardencentre.com www.radwaybridgegardencentre.com

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Editorial

Dear All,

Once again I am pleased to introduce our new advertisers: a mobile hairdresser (page 19) and Countrystore on page 18. In addition there are volunteering opportunities for making a difference in 2019 - see Homestart advert (page 7) and an appeal for flower arrangers to help in St Peter's church (page 6).

Let's not forget about neighbours who may need help in the forthcoming winter months and folk less fortunate than ourselves. It truly is a season to be merry but let's see if we can extend the goodwill throughout 2019.

My best wishes to you all for a happy and prosperous New Year and good luck with all of your New Year Resolutions!

Margaret

YOU CAN NOW READ THE MAGAZINE 'online'. If you are unable to obtain paper copies of the magazine please go to the Group Parish Website to read it. You will find the magazine under the 'Newsletter' section. <https://withingtongroupparishes.co.uk>



DEADLINE FOR THE MARCH/APRIL 2019 EDITION OF THE MAGAZINE:

7TH FEBRUARY 2019

Calendar 2019 (UK)

Calendarpedia
UK Edition

January 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
1		1	2	3	4	5	6
2	7	8	9	10	11	12	13
3	14	15	16	17	18	19	20
4	21	22	23	24	25	26	27
5	28	29	30	31			

February 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
5					1	2	3
6	4	5	6	7	8	9	10
7	11	12	13	14	15	16	17
8	18	19	20	21	22	23	24
9	25	26	27	28			

March 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
9					1	2	3
10	4	5	6	7	8	9	10
11	11	12	13	14	15	16	17
12	18	19	20	21	22	23	24
13	25	26	27	28	29	30	31

April 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
14	1	2	3	4	5	6	7
15	8	9	10	11	12	13	14
16	15	16	17	18	19	20	21
17	22	23	24	25	26	27	28
18	29	30					
May 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
18			1	2	3	4	5
19	6	7	8	9	10	11	12
20	13	14	15	16	17	18	19
21	20	21	22	23	24	25	26
22	27	28	29	30	31		
June 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
22						1	2
23	3	4	5	6	7	8	9
24	10	11	12	13	14	15	16
25	17	18	19	20	21	22	23
26	24	25	26	27	28	29	30
July 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
27	1	2	3	4	5	6	7
28	8	9	10	11	12	13	14
29	15	16	17	18	19	20	21
30	22	23	24	25	26	27	28
31	29	30	31				
August 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
31				1	2	3	4
32	5	6	7	8	9	10	11
33	12	13	14	15	16	17	18
34	19	20	21	22	23	24	25
35	26	27	28	29	30	31	
September 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
35							1
36	2	3	4	5	6	7	8
37	9	10	11	12	13	14	15
38	16	17	18	19	20	21	22
39	23	24	25	26	27	28	29
40	30						
October 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
40		1	2	3	4	5	6
41	7	8	9	10	11	12	13
42	14	15	16	17	18	19	20
43	21	22	23	24	25	26	27
44	28	29	30	31			
November 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
44					1	2	3
45	4	5	6	7	8	9	10
46	11	12	13	14	15	16	17
47	18	19	20	21	22	23	24
48	25	26	27	28	29	30	
December 2019							
Wk	Mo	Tu	We	Th	Fr	Sa	Su
48							1
49	2	3	4	5	6	7	8
50	9	10	11	12	13	14	15
51	16	17	18	19	20	21	22
52	23	24	25	26	27	28	29
1	30	31					

Data provided 'as is' without warranty

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Church Services, St Peter's Withington

January

Sunday 13th 9.30 a.m. Holy Communion Withington

Sunday 20th 9.30 a.m. Holy Communion Withington

February

Sunday 10th 9.30 a.m. Holy Communion Withington

Sunday 17th 9.30 a.m. Holy Communion Withington

St. Peter's Church News

Thanks from St Peter's Church, Withington For your support at our events in the Autumn

The MacMillan Coffee morning was very successful, raising over £470 for Macmillan Cancer Care.

The Charity Big Breakfasts held in the Autumn in October, November and December raised between them £460, which went to Herefordshire Mind, Midlands Air Ambulance, Alzheimer Society and St Peter's Church.

The World War 1 exhibition was an outstanding success, enjoyed by about 250 visitors.

Also, the Special WW1 Evening, with a talk by Col. Andy Taylor, singing, poems, and a talk by Tim Hinton, with delicious refreshments midway, was another great evening enjoyed by all.

The Remembrance Sunday service, starting outside at the War Memorial, had excellent support too.

Thank you to all who helped in any way to make these Armistice Centenary events in Withington an occasion to remember.



Charity Big Breakfast

Meet friends, neighbours, relax, chill out and have a full English Breakfast with cereal, toast, preserves and tea or coffee. Every Month **Withington Village Hall**.

Saturday 12th January

Saturday 16th February

Saturday in March

08.30 to 10.00

All profits to charity



Fundraising Programme for Charities and Church Spring 2019

We welcome everybody to join these events. They are good social gatherings as well as fund raisers! We aim to raise money for various Charities as well as for St Peter's Church, which needs money for both routine maintenance and to update its facilities. Venues vary, and include the Village Hall, the church and individuals' homes.

Big Breakfast in the Village Hall is monthly during the winter, until April, when the weekly PopUp Café in the church restarts. Meet old friends, and make new friends at these social events.

Big Breakfast	Sat 12th Jan (VH) 8.30 – 10am
Burns Night Supper.....	Fri 25th Jan (VH) 7.00 for 7.30pm
Tanzania Coffee Morning.....	Fri 15 th Feb (Ruth & Kevin's) 10.30am
Big Breakfast	Sat 16 th Feb (VH) 8.30 – 10am
Big Breakfast.....	Sat in March (VH) 8.30 – 10am
Organ Recital & Moonfleet Ensemble.....	Sat 30 th Mar (Church) 7pm

More information from Ruth/Kevin 01432 850074, Margaret 01432 850448

St. Peter's Church News

"BRING A BOOK" "TAKE A BOOK"

Thank you to everyone who has helped to make this facility in the church such a success. For anyone who hasn't discovered it yet there is fiction, biographies, thrillers, health, pets, cookery, children's and much more including magazines, dvd's and cd's. Please keep them coming and going!



We ask for a donation of 50p for paperbacks and £1 for hardbacks or any amount you feel you can afford. Please put the money in the wall safe. It all helps Withington Church to survive.

The Food Larder

More thanks to you for continuing to donate to the "Food Larder", the collection box is just inside the church door.

The contents are taken to Aubrey Street every few weeks from where they are distributed to centres across Hereford. All recipients of the donated food, toiletries, and other essentials, have tokens that are given to them by relevant Local Organisations. For more information contact, <http://herefordfoodbank.co.uk>



Are you a frustrated flower arranger ?

The Church has some superb flower arrangers and then there is me! I am hopeless and really let the side down, If you enjoy flower arranging please contact me. The rota works out that you would only need to provide and arrange flowers and foliage twice a year, with all joining in at Christmas and Easter. marciahopkins34@gmail.com



Happy New Year to all in the local Community who help to keep Withington Church alive, without your support it might not survive.

Tanzania Coffee Morning Fri 15th February

At Peter's Church and the other churches in our Benefice Group support a Tanzanian school called St Augustine's. Steve Chandler from Dormington has direct links with this school, and visits it annually. Money raised by us will go directly towards supporting students' education.

Coffee Morning Fri, 10.30am at The Lakes, Whitestone, home of Ruth and Kevin Hewison 01432 850074

Home Start—Volunteering



Support and friendship
for families

New Year!! New Start!!

Can you help make a difference to the life of a young family in Herefordshire? Do you feel you would like to do something rewarding for yourself by helping others.

All parents know that those years before children go off to school and then college are vital in a child's life. We all try to give our children the best upbringing, and having a good start at home is of upmost importance – But, we also know things don't run smoothly all the time. A Home-Start Volunteer can make the difference. We believe parents have the key role in creating a secure childhood for their children, but, you could be the smile and reassurance that a family needs to get through their troubled times.

Reasons for giving support are varied: Isolation, Domestic abuse, multiple births, child's behaviour, School attainment, mental illness, self esteem, disability and many more.

Last year we supported 312 children in Herefordshire families. This would not have been possible without the help of our home-visiting volunteers. Our volunteers tend to be parents or have parenting experience. We have male and female volunteers of all ages and from all backgrounds. Some choose to train to volunteer as mentors and others may be experienced in specific fields and offer their support in different ways. All volunteers make the commitment to guide and support a family through their troubled time. We visit each family that is referred to us a minimum of 12 times, making sure when the visits end that the family are in a better place to move forward.

Before volunteers are matched with a family, an initial recruitment policy is adhered to. All volunteers attend a course of preparation have an enhanced criminal records check, and references to support their application. We now recruiting for our FREE winter/spring course that starts 31st January 2019. It will run every Thursday for 10 weeks 9.30 -3.00pm

Volunteers give 2-3 hours a week to visit a family. In return our volunteers find that they have fun, feel rewarded and honoured that they are allowed into the life of a family. Our volunteers are given excellent training and ongoing support, an opportunity to do the course at an accredited level (a small cost is required for accreditation) a chance to join in with our social and fundraising events, make new friends with all out of pocket expenses paid.

If you would like to find out more about Home-Start or make a donation please give us a call on 01432 371212 (weekdays between 9am – 4pm) or visit us at www.home-startherefordshire.co.uk

Reg. charity No. 1113432

Elizabeth Byworth Charity

If you are under 25 and live in Withington, Westhite or Eau Withington and would like some assistance with purchasing books, equipment, tools, educational visits, uniforms, etc. please contact me at the address below. Applications should be made in writing stating name, age and approximate cost of items required and sent to: Clerk to the Trustees, Margaret Soutar, 3 Duke Street, Withington. HR1 3QD or email: Margaret.soutar@btinternet.com

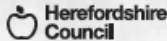
Gardening Club

Events: January 17th. Bees for Development.
Refreshments: Nicky. Raffle: Sue and Bella.

February 20th. Essential Plant Oils for Health and Wellbeing. Refreshments: Paula and Kathy.
Raffle: Paula and Kathy.

March 21st. From Paste to Petal - flowers from fondant. Refreshments: Jan & Linda. Raffle: Kay.
All meetings in Withington Village Hall 7.30p.m.
New Members always welcomed.

Notice Board

 **Herefordshire Council**

Household recycling and rubbish collections

Normal collection day	Revised collection day
Tuesday 25 Dec	Saturday 22 Dec
Wednesday 26 Dec	Saturday 29 Dec
Tuesday 1 Jan 2019	Saturday 5 Jan 2019

No collections on Christmas Day, Boxing Day and New Year's Day

Please put your bin out by 6.30 a.m. on your collection day, or the night before, throughout the festive period.

Household Recycling Centres
Will be closed on Christmas Day, Boxing Day and New Year's Day but open as usual on all other days.
Details of opening times can be found on our website.
Depositing of business waste is prohibited at all sites.

Business Customers
We will notify you of changes to your collections

   @hfdscouncil herefordshire.gov.uk

 **Herefordshire Council**

Christmas reuse, recycling and composting tips

Batteries
Many supermarkets and electrical stores collect these for recycling

Christmas trees (real ones only)

- Plant a real christmas tree with roots to use again next year
- Compost at a Household Recycling Centre

Cards

- Cut up to use as gift tags next year
- Recycle in your green recycling bin

Large cardboard boxes

- Remove all packaging
- Break up and put in your green recycling bin or
- Flatten and leave next to your bin

Wrapping paper

- Save and reuse next year
- Flatten to use less space in your recycling bin
- No foil or plastic wrapping paper please

Plastic and glass bottles, jars and tubs

- Recycle in your green recycling bin
- Recycle at a Household Recycling Centre
- Recycle glass in a bank at selected supermarkets

Food

- Home compost your vegetable peelings
- Get creative with leftovers
- Visit www.lovefoodhatewaste.com for recipe ideas and money saving tips

 **LOVE FOOD hate waste**

For more advice on what to do with extra recycling over this period please visit our website and search for 'Christmas recycling'.

www.herefordshire.gov.uk/recycling

   @hfdscouncil herefordshire.gov.uk

 **WITHINGTON FOOTBALL CLUB**

SEEKING PLAYERS FOR OUR UNDER 12'S TEAM

MORE INFO

WITHINGTONFC@BTINTERNET.COM



Burns Night Celebration

25th January 2019
Withington Village Hall HR1 3PP
7:00 for 7:30pm

3 Course Supper
Piper, Entertainment

Tickets £15 (children £5)

From: Penny 853261 or Sheila 851077
Ruth 850074 or Margaret 850448
Vegetarian/Vegan options available

Bar, Raffle
Proceeds in aid of
St John the Baptist Church, Weston Beggard
and St Peter's Church, Withington



Organ Recital by Sir Richard Mynors
and
Music from the Moonfleet Ensemble

In St Peter's Church
Saturday 30th March 7pm

With Lovely refreshments, and wine

Notice Board

The Telephone Preference Service (TPS) is a free service.

It is the official central opt-out register on which you can record your preference not to receive unsolicited sales or marketing calls. It is a legal requirement that all organisations (including charities, voluntary organisations and political parties) do not make such calls to numbers registered on the TPS unless they have your consent to do so.

Organisations with which you have an ongoing relationship, for example those who regard you as a customer, (or in the case of charities - a donor) may well gather your consent during the early stages of your relationship with them and will therefore be entitled to call you even if your number is registered on TPS, unless you have previously told them specifically that you object to them calling you for marketing purposes.

The TPS can accept the registration of mobile telephone numbers, however it is important to note that this will prevent the receipt of marketing voice calls but not SMS (text) messages. If you wish to stop receiving SMS marketing messages, please send an 'opt-out' request to the company involved.

As TPS registration only prevents marketing calls, organisations will still be able to call you for the purposes of genuine market research. To register your number or make a complaint the quickest and easiest way is to do this online www.tpsonline.org.uk/tps/number_type.html Alternatively you can phone the Registration Line on: 0345 070 0707. You can call this number to register your number, discuss your concerns or request a complaint form to report receipt of unsolicited direct marketing calls.

For more information visit: www.tpsonline.org.uk

Withington Village Hall

Recent Improvements

The Village Hall repainting project has now been completed. Have you noticed any difference?

Our next project is to get work done on the steelwork. Some of the paint has come off and the steel needs treatment and repainting. This is a job for 2019.

THE HALL IS 20 YEARS OLD NEXT OCTOBER. It has been suggested that we do something special to celebrate. Any suggestions welcome.

The 200 club is still a useful scheme to raise funds to help maintain the hall. This is not our only source of funds as we re-invest profits from hire charges. The solar panels are helping to make it a GREEN HALL in spite of the blue colour scheme.

200 Club Winners

November 2018:-

107 Mr & Mrs Hallybone	£25
90 Margaret Nicholls	£10
19 Pam Gibbs	£10
189 Richard Taylor	£10

December 2018 GRAND DRAW:-

63 Di Wood	£100
139 Richard Heatly	£50
159 Helly Barber	£35

The tickets for 2019/2010 will be on sale from March 2019 with the first draw in April 2019. Not got a ticket, then contact Paula on 851570 or Kevin on 850074.

Withington Group Parish Council

Withington Group Parish Council update from the September 2018 meeting.

Your **Withington Councillors** are: Cllr Paul Bainbridge (Chair), Cllr Alison Bainbridge, Cllr Kevin Hewison, Cllr Rachael Leake, Cllr Tom Nellist, Cllr Bob Wood, Cllr Jonathan Beech, Cllr Martin Kirk (Footpaths Officer, Withington), Cllr Sarah Winwood.

Your **Westhide Councillors** are: Cllr Ralph Barber – Vice Chairman, Cllr Steve Scotcher, Cllr James Callow (Footpaths Officer, Westhide)

Your **Preston Wynne Councillors** are: Cllr Simon Dent, Cllr Sue Rudd, Cllr Ed Simcock (Mrs Simcock is Footpaths Officer, Preston Wynne)

To be put in contact with any of the above Councillors, please contact the clerk first at:
wgpccclerk@hotmail.co.uk

The Withington Group Parish Council held their last meeting on Thursday 15th November. Eleven councillors were present.

Business discussed at the meeting: The meeting heard that the Maypole play ground equipment had been renovated and was now available to play on again on Withington Field. Also, it was noted that the base of the war memorial in Withington was suffering from the roots of the plants pushing the walls out in places. Following advice from the War Memorial Trust, the Parish Council will get the base cleared of plants so that the walls can be renovated, before we replant with less invasive shrubs.

Parishioners were also reminded to please keep hedges on your property trimmed and off the pathways or roads. The councillors had noted a number of pavements that were becoming very narrow due to the size of hedges. Thank you so much for your co-operation with this.

New web site: please do look at our web site, <https://withingtongroupparishes.co.uk/> it would be great if you would subscribe there, and you will then get updates direct from the PC.

Withington Group Parish Neighbourhood Plan:

Your Village, Your Plan, Your Future:

The Parish Council approved the updated Neighbourhood Plan to go forward for Regulation 16, and it will be forwarded to Herefordshire Council to start this next phase shortly. You can see the current plan on the web site.

Footpaths Officer: Please don't forget that we have a grant to keep the parish footpaths clear and accessible, should you find broken styles or blocked footpaths, please can you let the Parish Council clerk or your footpath officer know and they can try and get the problem dealt with.

Dates for future meetings; any member of the public can come to a Parish Council meeting, and there is a space early on every agenda for members of the public to ask a question or to raise a matter for the Council's consideration. The next scheduled Parish Council meeting is at 7.30pm on the 17th January. If you want to know more about any of these topics, do please look at our website and see the draft minutes from the meeting.

Thank you.

Mrs Sophie Glover, wgpccclerk@hotmail.co.uk Tel: 01432 617306 (Office hours only please)

Preston Wynne

Hello Everyone,

Happy New Year to you all, and we do hope you had a great time over Christmas and all of the festive season.

Just in case you get to read this before the event we are celebrating Christmas as usual here in Preston Wynne with a

Carol Service on Sunday Dec. 23rd at 11.15 am. This will be in the Church unless the weather is such that it's necessary to hold the Service in the Hall, either way do come along and share mulled wine and mince pies after the service.

Carol Singing with a Bring and Share Supper Friday 21st December at 7.30pm £5 (children free) to include mulled wine. All welcome just bring along a plate of something to share and enjoy a good old carol singalong, voices will be well lubricated with some lovely mulled wine and whatever else you fancy bringing along.

Watch for the sign on the corner for information regarding further Sunday Services.

The Harvest Festival was well supported and the congregation fully appreciated the freshly refurbished church.

The Remembrance Service held in the Church on 11th November was lovely. We are so lucky to have a talented musician in the village who played the "Last Post" beautifully for us. This year was especially emotive as a list of those local soldiers who gave their lives in battle was read out during the service as members of the congregation put a small commemorative cross in place. Following the service full use of our new kitchen was made to provide very welcome "proper" coffee and biscuits for the congregation.

BURNS NIGHT SUPPER 19TH JAN. 2019 AT 7.30 IN HALL. BOOK EARLY FOR THIS POPULAR EVENT BY PHONING TRICIA 820650. £12.00 PER HEAD FOR 3 COURSE SUPPER – NUMBERS LIMITED!

100 Club Results. Drawn on 17th November in the Hall at the Christmas Bazaar

1st £50. Tricia Coney 2nd £25 The Wilson family 3rd £12.50 Sarah Davie

Congratulations to the lucky winners

Hall News

The **Christmas Bazaar** held in the Hall on 17th November raised a much-needed £355.95 for Hall funds. Grateful thanks to all those who came along and supported this very sociable annual event and donated in any way.

Christmas Lunch will have come and gone by the time you read this so more on that next time. Just a reminder that

ZUMBA is held every Thursday from 9.45 am until 10.30 am – a great way to shed some of those pounds or at least firm them up a bit . £5 a session, pay as you go so no commitment...

BINGO There is no Bingo in January but eyes back down in February and then on for the 3rd Tuesday in each month at 8.00pm

Finally we welcome new residents to The Pentre, we do hope you will be very happy in your new home.

See you all next time when Spring will be just round the corner, Love Hilary and Tricia

Consumer Rights by Which?

I want to return my goods, what are my rights?

How you return your goods will depend on where you purchased them and why you want to return them. We explain online returns, faulty goods rights and store returns policies.

Online returns.

If your item was bought online, over the phone or by mail order, as a customer you have consumer returns rights under the Consumer Contracts Regulations. The regulations gives you a cancellation period that starts the moment you place your order and ends 14 days from the day you receive your goods. You then have a further 14 days from the date you notify the retailer that you would like to cancel your order to return the goods to them.

Returning faulty goods.

Your consumer rights for returning goods falls under the Consumer Rights Act (which replaced the Sale of Goods Act in October 2015). The Consumer Rights Act gives you the statutory right to return something and get your money back if it's faulty.

Your 30 day right to return:

You have the legal right to a refund if you return your faulty goods within 30 days of receiving it, regardless of what the store's return policy says.

Your consumer returns rights after 30 days:

If you don't reject the goods within the first 30 days, and find a fault within the first six months of possessing your faulty goods, you'll need to give the retailer a chance to make a repair or replacement. If that's unsuccessful, you can then ask for a refund.

After six months:

After the first six months, the burden of proof switches to you to prove the fault you've found was present at the time you purchased the goods in store or first took ownership of it if you bought it online. The law does not detail how consumers can prove a fault was present at purchase, which can make it problematic when you're asked to do so. See the Which? guide on returning faulty goods to find out more about your right to a refund, repair or replacement.

Store returns or exchange policy:

The good news is that most retailers choose to provide a 'goodwill' returns policy offering an exchange, refund or credit note for most returns. You can only return store-bought non-faulty goods for an exchange or refund if the retailer has a returns policy. It's worth noting that shops aren't required by law to have a returns policy, but if they do have one they must stick to it. Returns policies are usually displayed on receipts, on signs in store and online. You can also ring the shop's customer services line to find out its returns policy.

Remember that if you're trying to return an unwanted item purchased online, you have additional statutory rights to return it under the Consumer Contracts Regulations. Most retailers impose time limits for returning non-faulty products, such as 28 days, but many extend around Christmas for example, so you might have more time than you think to return an unwanted product.

If you paid by credit card, you also have extra protection under Section 75 of the Consumer Credit Act.

Consumer Rights by Which?

Items that cannot be returned: Most retailers have policies which stipulate that they will accept non-faulty returns, as long as items are unused and in perfect condition with their undamaged original packaging.

But there are some returns exceptions worth knowing about.

- **DVDs, music and computer software** - many retailers refuse returns if the seal or packaging has been broken.
- **Perishable items** - you won't usually be able to return an item if it's perishable. This includes food and flowers.
- **Made to order** - if an item has been made to order or personalised, it's very unlikely that you'll be able to return it.

What do you need for returns?

Depending on a retailer's returns policy some will only exchange or give you a credit note, while others will give you a refund. But all shops usually require a few key things.

- **A receipt** - always keep your receipt and take it with you. If you're buying a gift for someone else, ask for a gift receipt so that they can change it themselves.
- **The card you paid with** - if you paid for an item on a debit or credit card, take it with you when you return the item. This is especially important if you want a refund as its often credited to the card you paid with.
- **The original packaging** - we've said it already, but don't underestimate the importance of taking the item's original packaging with you. Even down to the pesky cable ties.

If you don't have a receipt.

If you simply change your mind, the retailer has no legal obligation to give you your money back, should you return an item without a receipt. However, many stores will offer an exchange or credit note, so its always worth asking.

If your goods are faulty and you don't have the receipt, you still have the right to a repair, refund or replacement as under the Consumer Rights Act. You just need to show proof of payment, such as a bank statement with the transaction on it.

Do I have to accept a credit note for a return?

The retailer's returns policy may state that customers will only receive a credit note or vouchers, but this should only apply where the item is unwanted. The seller's returns policy can't require customers to take vouchers where an item has been returned because it is faulty. The Consumer Rights Act specifies the rights that consumers have if products develop a fault and the seller can't remove or reduce these.

Details taken from Which? Website (11th November 2018).

Results of the recent Town and Parish Council Survey, commissioned by PCC John Campion.

Community views shape policing priorities: Communities are given a voice and chance to shape local policing priorities, as the results of a survey commissioned by PCC John Campion are published.

The Town and Parish Council Survey found that the majority of respondents felt police were doing a good or fair job, but that there are a number of areas to work on including police visibility, rural crime and road safety.

The majority of respondents said that crime and anti-social behaviour was 'not a big problem' in their community, were familiar with their local policing teams and found the police accessible, however there were some mixed responses around confidence in the police, and how well they work with local councils.

Commissioner John Campion said "The findings are reflective of the plans already in place, reinforcing the understanding of the relationship between communities and police. It is reassuring to see that the relationship between councils and police is generally good at a local level but there are some clear areas to improve- visibility of frontline policing is a priority and I have invested to protect this.

Rural crime and road safety are other priorities, with campaigns to address and my commitment to ensure police have the resources to tackle these issues at an operational level."

New road safety initiatives welcome as part of £500,000 investment.

As part of Police and Crime Commissioner John Campion's commitment to making the roads of West Mercia safer, he has earmarked half a million pounds to be spent reducing deaths on the roads across the three counties.

The Commissioner has launched two grant rounds. One pot consists of £150,000 which will be assigned to the Superintendents, in each policing area of West Mercia, to work with their teams and communities to identify local initiatives.

The public, local authorities, fire and rescue services, and those involved in voluntary organisations can apply for grant funding from the second pot of £350,000.

All of the road safety initiatives need to be innovative and go over and above what is already being provided by the police, fire and rescue and local authorities.

The Commissioner is keen to receive bids that could include: road safety awareness campaigns; enhanced road safety initiatives; targeted road safety education; targeted road safety training; extending community speed watch areas; and the purchasing of equipment used to promote or facilitate road safety for the use of the public.

As part of the Commissioner's pledge to reduce the amount of those killed or seriously injured on West Mercia roads, he is looking to hear from those who support his drive. "Too many people are losing their lives on our roads and it's time more was done. Through new projects and initiatives, on top of what is already being done, I hope to raise more awareness of road safety and reduce the amount of those being killed or injured, as well as the number of those committed road traffic offences.

"These pots of money will allow more focus to be placed on something that is a priority, and concern, for everyone. I hope that people will be encouraged to apply for funding knowing that they could be making a real difference on the roads of West Mercia." Those interested in finding out more about the funding can do so via the PCC's website: <https://www.westmercia-pcc.gov.uk/about-your-pcc/pcc-grants-scheme/> The funding will run from November 2018 until 31st March 2020.

Not Sure? Don't Open The Door! Protect yourself from doorstep crime.

Be aware of people who turn up unannounced, most genuine callers will have a pre-arranged appointment. If in doubt, keep them out!

Doorstep crime can include rogue traders offering home improvement or gardening services, or bogus callers who claim to be the council, police, health carers or energy companies.

Rogue traders may say they are in the area working on another property and they have spotted a problem with your home or garden. They may claim to have materials left over from another job, like paving or tarmac. They may try to pressurise you to buy goods or sign up for services on the spot. Unfortunately all too often they may offer to carry out work cheaply, but charge an extortionate price after the work has been completed.

Bogus callers may claim to be working for the council, water, gas or electric company. They could also say they are a nurse, doctor or even from the police. Bogus callers may say they need to come into your home, or try to get you to go outside. They may try to distract you so they can steal your money. They can be male, female or even children.

A pedlar is someone who calls at your door to sell items that they have to offer, This can often include cleaning or household goods. These goods may be sold at an overpriced value. By law pedlars are required to carry a pedlar's certificate, which is issued by the police force in the area they operate.

If you are not sure who is at the door, do not open it. Check the identity of any caller. Confirm who they are by calling the company they work for by using the number from the telephone directory or from one of your bills. Do not call a number provided by them.

If caller does not leave your property when asked to do so, call the police.

Landmark step in PCC's Behind the Badge Campaign.

On the day that Assaults on Emergency Workers Bill becomes law, Police and Crime Commissioner John Campion, is reminding communities to look Behind the Badge, to understand the impacts that assaults can have on emergency workers and their families.

The Commissioner has campaigned extensively to reduce assaults on police officers, and other emergency workers, ensuring they get the same support as any other victim of crime, and that communities treat them with the respect they deserve.

The change in legislation, which the Commissioner has backed throughout, makes certain offences aggravated when committed against emergency workers, giving courts the power to impose stronger sentences, doubling the maximum sentence for an assault against an emergency worker from 6 to 12 months in prison.

Commissioner John Campion says "We must never lose sight of the fact that police officers, and all those who do an extraordinary role in protecting us, are ordinary people, with ordinary lives. We must never underestimate the impact that assaults can have not only on those who are assaulted but on their loved ones, and those around them.

My commitment and my drive is to continue to encourage people to see Behind the Badge. This is a landmark step in ensuring the full weight of the law, will support those who are unfortunately assaulted in the course of their duties."

Commissioner Welcomes Review of 'Spice' Classification

John Campion is welcoming news that the classification of 'Spice', will be reviewed as part of a series of national initiatives around drugs.

The Commissioner has pushed for 'Spice', and other synthetic cannabinoids to be reclassified as Class A drugs, due to the devastating impact they can have on users and wider communities.

John Campion said: "These substances are doing significant damage to the individuals taking them, as well as wider communities nationwide. I have acted on that feedback from our communities in West Mercia and lobbied Government. I am pleased that the Government has clearly listened to those concerns."

"I believe reclassifying synthetic cannabinoids is an important step, but if it happens, that alone would not fix the problem. Reclassification would give more powerful tools to our police and criminal justice system, but I firmly believe that effectively tackling drugs needs a holistic approach with support from a wide range of local and national partners."

Synthetic Cannabinoids have been linked to 27 deaths nationally in a 12 month period and have led to an increased demand on policing and other public or emergency services.

Kiddies Corner



Recycling Christmas Cards

Make ornaments:

Cut 20 circles out of the Christmas cards and glue (or sew) them together to create large or small balls.



Make new Christmas cards:

Cut out images from the cards and paste onto coloured paper. Add a greeting inside and you have made personalised cards ready for next Christmas!

You can also make gift tags in the same way.

Christmas Word Find

G	C	P	M	E	H	E	F	F	N	Y	Y	A	S	E
V	F	I	O	G	K	N	O	C	Y	R	R	I	L	B
Z	H	S	J	Z	X	U	H	E	G	A	B	Z	N	B
H	A	T	I	D	U	R	X	S	Z	M	E	I	P	E
R	P	L	R	S	I	L	E	N	T	N	I	G	H	T
R	K	O	Q	S	N	E	M	E	S	I	W	A	J	H
Y	L	X	T	Y	Z	S	W	C	Z	S	P	E	P	L
M	I	M	F	H	F	N	P	N	S	J	V	E	K	E
J	A	B	T	T	B	A	R	I	O	R	S	X	Z	H
S	A	I	Y	L	Y	T	E	K	V	O	F	L	W	E
H	A	Y	E	Y	T	I	G	N	J	I	O	E	E	M
F	A	M	K	R	H	V	N	A	E	V	U	G	P	E
M	A	A	N	W	A	I	A	R	S	A	S	N	O	E
C	I	H	O	T	C	T	M	F	U	S	O	A	H	F
D	J	E	D	K	Q	Y	S	V	S	W	T	E	K	Q

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MARY

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FRANKINCENSE

MYRRH

SILENT NIGHT

LORD

SAVIOR

CHRISTMAS



Memories by Bryan Davies

Growing up is optional

The first day of school our professor challenged us to get to know someone in the class we didn't already know. I stood up to look around when a gentle hand touched my shoulder. I turned around to find a wrinkled, little, old lady beaming at me with a smile that lit up her entire being. She said, "Hi handsome, my name is Rose. I am eighty seven years old. Can I give you a hug?" I laughed and enthusiastically responded, "Of course you may" and she gave me a giant squeeze.

"Why are you at college at such a young innocent age?" I asked. She jokingly replied, "I'm here to meet a rich husband, get married and have a couple of kids". "No, seriously" I asked. I was curious as to what had motivated her to be taking on this kind of challenge at her age. "I always dreamed of having a college education and now I'm getting one" she replied.

After class we walked to the Students' Union building and shared a chocolate milk shake. We became instant friends. Every day for the next three months we would leave class together and talk non-stop. I was always mesmerized listening to this time machine as she shared her wisdom and experience with me.

Over the course of the year, Rose became a campus icon and she easily made friends wherever she went. She loved to dress up and she revelled in the attention bestowed upon her by other students. She was living it up.

At the end of the semester, we invited Rose to speak at our football banquet. I shall never forget what she taught us. She was introduced and stepped up to the podium. As she prepared her prepared speech, she dropped her cards on the floor. Frustrated and a little embarrassed, she leaned into the microphone and simply said "I'm so sorry I'm so jittery. I gave up beer for Lent and this whisky is killing me. I'll never get my notes back in order, so let me just tell you what I know."

As we laughed she cleared her throat and began. "We do not stop playing because we are old; we grow old because we stop playing. There are only four secrets to staying young, being happy and achieving success. You have to laugh and find humour every day. You've got to have a dream. When you lose your dreams, you die. We have so many people walking around who are dead and don't know it. There is a huge difference between growing older and growing up. Anybody can grow older. That doesn't take talent or ability. The idea is to grow up by always finding opportunity in change. Have no regrets. The elderly usually don't have regrets for what we did, but rather for things we did not do. The only people who fear death are those with regrets."

She concluded her speech by courageously singing The Rose. She challenged each of us to study the lyrics and live them out in our daily lives.

At the year's end, Rose finished the college degree she had begun all those years ago. One week after graduation Rose died peacefully in her sleep. Over two thousand college students attended her funeral in tribute to the wonderful woman who taught by example that it's never too late to be all that you can possibly be.

These words have been passed on in memory of Rose:

Remember, growing older is mandatory. Growing up is optional.



Contact Names and Telephone Numbers

<u>Byworth Trust Clerk:</u>	Margaret Soutar	850448
<u>Police:</u>	Safer Neighbourhood Team PC Bart McDonagh	101
<u>St. Peters Church:</u>	Rector Jane Davies	850244
	Church Warden Kevin Hewison	850074
	PCC Secretary Margaret Soutar	850448
	Bell Ringing Kevin Hewison	850074
<u>Village Hall:</u>	Chairman Kevin Hewison	850074
	Booking Secretary Kathy Fields	851001
<u>WG Parish Council:</u>	Clerk Sophie Glover	270499
	Chairman Paul Bainbridge	850655
	Vice-Chairman Ralph Barber	853068
<u>Whitestone Chapel</u>	Ian Porter	01981 540388
<u>Withington Football Club:</u>	Chairman Steve Caine	851857
	Secretary Ray Rice	850669
<u>Withington Post Office:</u>		850356
<u>Withington Primary School:</u>		850289
<u>Withington Parish Magazine:</u>	Editor Margaret Thompson	850182
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